


STOPPING Abusive Debt Collection

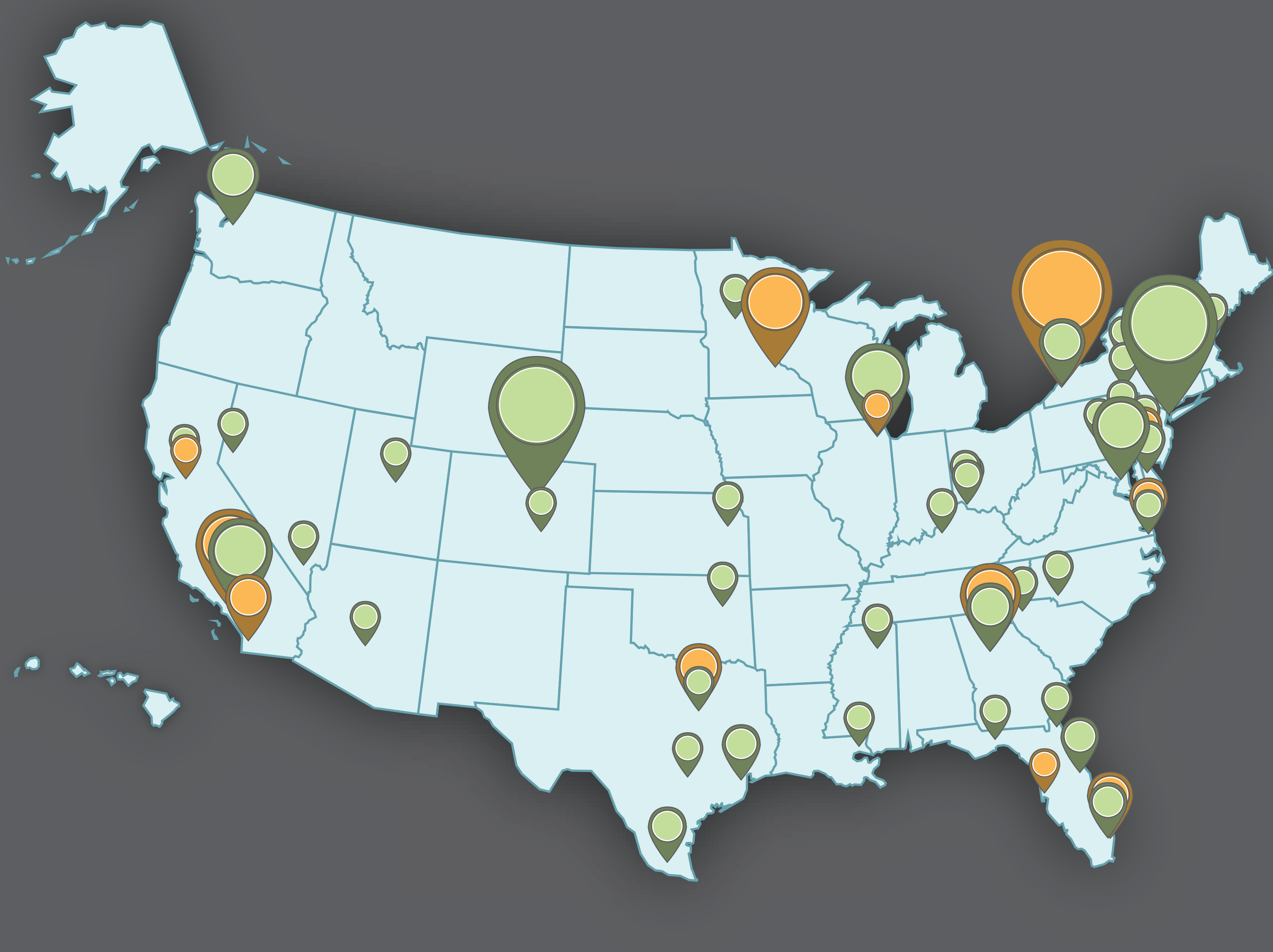
OPERATION Collection Protection

The largest-ever collection of enforcement actions against abusive debt collectors

 34 Federal actions

 86 State & local actions

more than
115
actions



The FTC gets more complaints about debt collection than any other industry.

Since 2010,
the FTC has:



Sued more than
250 debt collectors
for **breaking the law**

Secured **judgments**
totaling nearly
\$350 MILLION



Banned
86 debt collectors
from the industry

IT'S ILLEGAL FOR DEBT COLLECTORS TO:



lie about your debt, who they are, or what happens if you don't pay



harass or threaten you



tell anyone about your debt

Debt collectors have to send you a written notice about your debt



Did a debt collector break the law?
Tell the FTC: 1-877-FTC-HELP
ftc.gov/complaint

Learn more at ftc.gov/debtcollection